



# VIRTUAL COMMERCIAL LENDING DEVELOPMENT PROGRAM



CALIFORNIA  
BANKERS  
ASSOCIATION



COLORADO  
THE BANKERS  
ASSOCIATION



NH Bankers Association  
NJ Bankers Association  
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OREGON  
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VERMONT BANKERS ASSOCIATION, INC.



WV Bankers



*Providing a Strong Foundation for the Next Generation of Bankers*

## August – November 2025

State Banking Association Members\*: \$3,750

Non-Members: \$4,250



Register online: [www.bankerscontent.com/25cldp](http://www.bankerscontent.com/25cldp)

# WHO SHOULD ATTEND

This comprehensive program emphasizes the entire commercial loan life cycle and provides participants with current lending approaches, an updated focus on key analytics and regulatory issues. Designed for bankers already in the commercial lending field who would like to strengthen their credit skills, as well for those credit analysts moving into commercial lending, students will learn what it takes to successfully compete in the highly-competitive lending market. Best practices, case studies and exposure to industry experts will be included in the curriculum.

## AVAILABLE LIVE & ON DEMAND

CLDP is offered LIVE and will remain available OnDemand through December 5, 2026. Perfect for catching up on any missed sessions!

### MARKETING/BUSINESS DEVELOPMENT/NEGOTIATIONS

August 21, 2025

8:30 – 3:30 p.m. PT • 9:30 – 4:30 p.m. MT  
10:30 – 5:30 p.m. CT • 11:30 – 6:30 p.m. ET

Commercial lending requires analytical skills which are quite unique. This first session will introduce students to the program, then walk them through the lending process, as well as the types of business segments and credit products required to service the typical borrowing needs. Matching business segments with credit products is often accomplished through effective business development techniques. This class will also cover the best practices for establishing and maintaining good business development, as well as how to negotiate the best possible arrangement that is beneficial to both the borrower and the bank.

**Instructor:** Jeffery Johnson, Bankers Insight Group



### IN-DEPTH FINANCIAL ANALYSIS

August 22, 2025

8:30 – 3:30 p.m. PT • 9:30 – 4:30 p.m. MT  
10:30 – 5:30 p.m. CT • 11:30 – 6:30 p.m. ET

Understanding financial statements and how to analyze them are paramount for bankers and credit analysts to be successful in determining the creditworthiness of prospects and existing customers. Analysis of financial statements is the primary focus during the evaluation phase of the lending process, which informs bankers about management's ability to make decisions that lead to a successful outcome for the business units they lead. This session will focus on detailed financial statements, credit and ratio analysis and how these analyses can be utilized in the advanced assessment of an entity's financial condition.

**Instructor:** Jeffery Johnson, Bankers Insight Group



### IN-DEPTH CASH FLOW

September 18, 2025

8:30 – 3:30 p.m. PT • 9:30 – 4:30 p.m. MT  
10:30 – 5:30 p.m. CT • 11:30 – 6:30 p.m. ET

There are at least nine alternative approaches to assessing a borrower's cash flow for debt service. Each provides a different perspective on sources and uses of cash and each has a role in underwriting and monitoring a lending relationship. In this session, students will compare and contrast alternative approaches to cash flow and demonstrate the appropriate application of each approach in assessing and monitoring a borrower's financial performance. Students can expect to learn how to determine the maximum line of credit appropriate for a borrower and the factors which will determine when it is appropriate to convert a revolving debt to amortizing debt. The class will also introduce six issues that should be addressed in a well-structured loan.

**Instructor:** Richard Mayeda, FVP/Senior Credit Officer, First Financial Northwest Bank



### IN-DEPTH LOAN STRUCTURE

September 19, 2025

8:30 – 3:30 p.m. PT • 9:30 – 4:30 p.m. MT  
10:30 – 5:30 p.m. CT • 11:30 – 6:30 p.m. ET

Good underwriting is critical to the success of a loan, but so is good loan structure. In a well-structured loan, the lender understands what the borrower is using the money for, as well as sources of repayment, timeline and more. During this session, students will learn all of the elements of loan structure, when to properly utilize seasonal loans, term loans, bridge loans and permanent capital loans, how to properly use a term sheet and commitment letter, and much more.

**Instructor:** Richard Mayeda, FVP/Senior Credit Officer, First Financial Northwest Bank



# HOMEWORK AND MENTORS

Participants are required to complete 6-8 hours of homework a month. This prepares them to best understand the topics, challenges them to be proactive in their learning, and to seek out the advice of key individuals within their own institution when needed. After completing their individual assignments, participants then discuss within their class to compare notes and learn how their peers approached the questions. Each student is also paired with an executive-level mentor from their bank, who works with them to reinforce the classroom learning experience. Mentors are a required part of the program, and act as a sounding board to assist in understanding new concepts.

## CREDIT MEMORANDUM PREPARATION/ PRESENTATIONS

October 16, 2025

8:30 – 3:30 p.m. PT • 9:30 – 4:30 p.m. MT  
10:30 – 5:30 p.m. CT • 11:30 – 6:30 p.m. ET

Strong loan write-ups are essential to good loan underwriting skills. It is important that the loan officer uses a type and style of description to communicate a focused direction for the credit. During this session, students will learn how to write a clear and concise message that also thoroughly covers the company's strategic plan including marketing, financing and management. Students will also learn how to communicate their position on the credit to the loan committee using a motivational approach, as well as effective negotiation skills, and personal marketing to better communicate with loan committee members.

**Instructor:** David Osburn, Osburn & Associates LLC



## LOAN REVIEW/DOCUMENTATION/ COMPLIANCE AND REGULATIONS

October 17, 2025

8:30 – 3:30 p.m. PT • 9:30 – 4:30 p.m. MT  
10:30 – 5:30 p.m. CT • 11:30 – 6:30 p.m. ET

It is vital that the lender is prepared for both an internal and external loan review examination. This includes updating credit files and evaluating current loan risk ratings, as well as auditing other's loan files and how to be consistent and clear when communicating with examiners. During this session, students will learn the best ways to accomplish these tasks, as well as how to prepare loan documents to support the legal aspects of the credit if it falls into the areas of C&I or CRE lending. Students will also learn about current regulations, including compliance requirements.

**Instructor:** David Osburn, Osburn & Associates LLC



## PROBLEM LOAN MONITORING/ BUSINESS LAW/LENDER LIABILITY

November 3, 2025

8:30 – 3:30 p.m. PT • 9:30 – 4:30 p.m. MT  
10:30 – 5:30 p.m. CT • 11:30 – 6:30 p.m. ET

Effective lending includes identifying and understanding the critical warning signs of a problem loan. It is important for lenders to understand the criteria for downgrading or upgrading loans, and how to review problem loans with credit administration or the special assets team. During this session, students will learn how to identify problems, how to smoothly transfer loans to and from special assets and will gain an understanding of business law concepts. Students will also learn about the technical aspects of lender liability including recent trends.

**Instructor:** David Osburn, Osburn & Associates LLC



## COMPREHENSIVE OVERVIEW: SENIOR CREDIT OFFICER PRESENTATIONS AND PANEL; CREDIT PRESENTATIONS

November 10, 2025

8:30 – 3:30 p.m. PT • 9:30 – 4:30 p.m. MT  
10:30 – 5:30 p.m. CT • 11:30 – 6:30 p.m. ET

Lenders can learn a great deal from senior lending officers, whether they come from a large, regional or community bank. Their unique perspective includes effective loan underwriting and management of the loan portfolio. In this session, senior lenders will share their insights on the process, as well as how the bank can better market products and how technology is rapidly changing the industry. Students will also analyze comprehensive loan case studies and make presentations to a mock loan committee. This session is designed to expand students' knowledge and integrate lessons learned from throughout the program.

**Instructor:** David Osburn, Osburn & Associates LLC



## COST FOR PROGRAM

- State Banking Association Members\*: \$3,750
- Non-Members: \$4,250

## SPEAKER PROFILES

**Jeffery Johnson** teaches actively for 15 state banking associations in the United States, Risk Management Association (RMA) and individual banks nationwide. He is an experienced WBA training professional having worked for the Association for a number of years, including for the CADP and EDP.

**Richard Mayeda** is the first vice president and senior credit officer at First Financial Northwest Bank. He has over 35 years of banking experience, almost all of it in commercial lending. He calls himself an all-around Pacific Northwest banker as he has worked for seven different institutions over the years, of all different sizes, in the states of Washington, Idaho and Oregon. He has experience first as a credit analyst, a small business lender, before moving to commercial banking and finally to credit administration. For the past five years, he has also served as a Research Report Advisor for Pacific Coast Banking School.

**David L. Osburn** is the founder of Osburn & Associates, a business training and contract CFO firm that provides seminars, webinars, and keynote speeches for bankers. His extensive professional background of over 30 years encompasses 21 years as a trainer and contract CFO and 16 years as a bank commercial lender. His banking credentials include loan underwriting, loan "work-out", management, and business development. David has been an adjunct college professor for over 30 years including the College of Southern Nevada.

## ATTENDANCE

Students may miss one class during the program. However, missing more than one class will result in ineligibility for the graduation certificate. Students must inform the WBA course administrator of any planned absences to explore options for earning attendance credit for the missed class.

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### Recommended Prerequisites

Before joining the WBA's CLDP, we strongly recommend several courses to help you prepare and be successful. These courses are offered through the ABA and are available online at your convenience. Contact WBA for more information about registration.

*Analyzing Business Financial Statements and Tax Returns  
Analyzing Financial Statements  
General Accounting*

*We also strongly recommend attending our Understanding Bank Performance to help prepare. Student who register for both CLDP and UBP will receive a \$500 discount on their UBP registration. Learn more about the program at [www.wabankers.com/ubp](http://www.wabankers.com/ubp).*

\*Attendance at WBA programs is limited to employees, officers and directors of WBA members, non-members eligible for membership in the WBA and members of other state banking associations which grant reciprocal privileges to WBA members.

Cancellation Policy: For all cancellations that occur up to seven days prior to the start date, a \$300 cancellation fee will be charged. For cancellations with less than seven days notice, there will be no refunds. A substitute can attend at no fee. For cancelled courses and/or seminars, full fees will be refunded. Cancellation Procedure: Cancellations must be sent in writing to the WBA office via email, fax, or mail. No refunds will be granted until a written cancellation request is received by WBA.

