



## **What Will You Take Away From This Program?**

### **The Big Picture – June 3 & 4**

*Joe Zavaglia*

### **Communicating for Results: Clear Communication, Listening, and Being Heard – June 17 & 18**

*Derek Olsen*

### **The High-Impact of Emotionally Intelligent Leadership – July 8 & 9**

*Darius Khaleghi (DK)*



## **What Will You Take Away From This Program?**

**The Performance Management Process: Selecting, Developing and Retaining Stars – July 22 & 23**

*Karl Ahlrichs*

**Effective Interpersonal Conflict and Principled Negotiation – August 5 & 6**

*Chris Wheatley*

**Employee Engagement and Customer Service – August 26 & 27**

*Joe Zavaglia*